

Automatic Renewals: Frequently Asked Questions (FAQs)

What is automatic renewal?

Starting July 1, 2019, most items checked out to your library account will renew automatically three days prior to the due date. Eligible items will renew up to three times. Loan periods will extend from their original due dates. Renewal periods will be the same length as the original loan period.

Which items are eligible for automatic renewal?

Most physical items (books, DVDs, audiobooks, music CDs, magazines) are eligible for up to 3 automatic renewals, as long as another patron has not placed a hold and your account is in good standing.

Which items are NOT eligible for renewal?

Materials will not be renewed if:

- There is a hold on the item
- The item has already been renewed the maximum number of times
- Your account is blocked due to fines or fees
- They are non-renewable, such as Lucky Day items or Book Group In a Box kits
- They are Inter-Library Loan items
- They are digital items (e-books, e-audiobooks, streaming movies, and music)
- The item was already overdue prior to July 1, 2019

Does an automatic renewal give me less time to borrow an item?

No. Automatic renewal calculates the new due date from the original due date so you will not lose any time.

How will I know if an item is automatically renewed?

Auto renewal notices are sent via e-mail 3 days before an item is due. If you receive Library notices via e-mail, our catalog will send you a list of items that need to be returned as well as those that have been renewed for you.

It is always a good idea to check your account online or via a service desk, since courtesy reminders occasionally get blocked.

How do I sign-up for e-mail notifications?

If you do not currently receive Library notices by e-mail and would like to, please update your online account with your current e-mail address or stop by one of our service desks.

Can I still renew manually?

Yes. If you wish to renew an item prior to its automatic renewal, simply renew it via your account online or at one of our service desks. Manual renewals will extend the borrowing period from the date of renewal.

Can I opt out of automatic renewal?

No, not at this time.